REACH Adaptive Recreation FAQs

Q: What is the annual membership fee?

A: The annual membership fee is for residents of cities other than Brooklyn Center, Brooklyn Park, Golden Valley, Plymouth, Maple Grove, Chanhassen, Chaska, and St. Louis Park. If you do not live in one of these cities, you may purchase an annual REACH membership that will give you the same benefits as residents, including priority in registration and reduced program fees. The cost for the annual membership is \$100, which can be paid annually (1 payment of \$100) or biannually (2 payments of \$50). You are not required to purchase a membership in order to participate in REACH programs.

Q: I want to register for a program. Am I considered a resident or a non-resident?

A: If you live in Brooklyn Center, Brooklyn Park, Golden Valley, Plymouth, Maple Grove, Chanhassen, Chaska, or St. Louis Park, then you can register as a *resident*. If you do not live in one of these cities, then you must register as a *non-resident*, which has an additional \$8 fee to select registrations. Member cities pay an annual contract fee to REACH in order to offer adaptive programming to their residents at a reduced cost.

Q: How do I register?

A: REACH offers online registration that accepts echeck and credit card payment. The link for online registration can be found on our homepage and the Adaptive Recreation page of our website, www.reachforresources.org. You may also print and fax a registration form with credit card information, or mail in a registration form and a check. If none of these options work for you, please call Nate to register over the phone at 952-393-5866 during normal business hours.

Q: I am new to REACH programs. What do I have to do to get involved with programming?

A: The first step to getting involved is finding a program that you are interested and registering for that program online or by mail. After registration is complete, contact our recreation department, and they will send you a small amount of additional paperwork to give us the information we need to provide services.

Q: Do you offer adaptive sports?

A: Yes! We offer bowling year-round at two different locations, Park Tavern in St. Louis Park, and Bolero Bowl (formerly Brunswick Zone in Brooklyn Park). We also offer one seasonal sport each quarter, such as kickball, basketball, and softball. Our sports are non-competitive in nature, and we welcome individuals of all abilities, ages 14 and up.

Q: I'm interested in registering for one of the social clubs (Teen Explorers, Club West, and Wednesday Night Social). What kinds of activities do they do?

A: The goal of all of our social clubs is to become more engaged in the community and to build social skills, coping skills, and practice flexibility. The clubs meet at a different location each week, and activities include going out to eat, seeing movies, playing bingo, going to sporting events, doing crafts, and much more! Teen Explorers is for individuals 13-21, and our adult social clubs are for individuals 18 and older. Club West meets primarily in Saint Louis Park, Chaska, Chanhassen, and Minnetonka, while Wednesday Night Social meets primarily in Golden Valley, Plymouth, Brooklyn Park, Brooklyn Center and Maple Grove. Upon registration you will receive the schedule for the next quarter. Want a sample schedule? Email Emily at emiller@reachforresources.org.

Q: Do you have events that I do not need to pre-register for?

A: Yes! These events are called "drop-in events," and we offer them year-round. Drop-in events include Friday Night Dances, Bingo, and Karaoke. Most drop-in events have a pre-registration option for a lower fee.

Q: What forms of payment do you accept at drop-in events?

A: We accept cash, checks, and credit cards at all of our drop-in events. Cash or checks are preferred. If you choose to pay with a credit card, the card will be charged the following business day.

Q: I will be attending a program as a support staff. Do I need to pay as well?

A: It depends. Generally, support staff *do not* need to pay to attend. However, for select programs/events (such as professional sporting events or concerts), support staff *do* need to pay. For these select programs, it will be noted on the

registration page that support staff must also pay to attend. Please note that staff are welcome to attend any of our activities with the exception of On the Town.

Q: I want to register for On the Town. Do I need an intake?

A: Yes. Candidates for On the Town must be 18 years of age or older and must complete an intake to be accepted into the program. On the Town has a 1:15 staff to participant ratio, so the intakes assess the individual's ability to be independent in the community (handling money, waiting for transportation, going to the restroom independently, etc.). Individuals are asked not to bring support staff or family to this program. Intakes take no more than 30 minutes and are completed in REACH's main office. To set up an intake, please call our Program Manager, Jesse Hartrick, at 952-393-4277.

Q: Do you offer Respite programs?

A: Yes, we offer community based respite six times per year for individuals ages 16 and up. <u>Click here</u> for more information on our Weekend Ventures respite program.

Q: What are your program and registration policies?

A: Click here for a full list of program policies.

Q: I have additional questions. Who can I contact?

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