



Waiver Case Management

What Sets Us Apart in Waiver Case Management?

At Reach for Resources, we know that having the right support can make all the difference. Our Case Managers are more than coordinators — they are trusted partners who truly care about the people they serve. We take the time to build strong, person-centered relationships rooted in dignity, respect, and compassion. With over 40 years of experience, we bring knowledge, consistency, and heart to every connection we make.

A Team You Can Count On

Families and individuals often tell us they appreciate how responsive, reliable, and thoughtful our Case Managers are. Whether you're navigating a big transition or just need steady support, you can count on us to be there — helping you make informed choices and move forward with confidence.

About Waiver Case Management

We offer Waiver Case Management for individuals receiving services through:

- Developmental Disabilities (DD)
- Developmental Disabilities – Consumer Directed Community Supports (DD-CDCS)
- Community Access for Disability Inclusion (CADI)
- Brain Injury (BI)

Services are offered through a contract with Hennepin County for individuals whose County of Financial Responsibility is Hennepin. In some cases, we can continue supporting individuals who move outside the county, depending on their waiver services.

Please note: *We are not contracted for the Community Alternative Care (CAC) or Elderly Waiver (EW) programs.*

What to Expect

When you partner with Reach, your Case Manager becomes a steady and reliable part of your support system. We begin by taking the time to truly understand you — your goals, your strengths, your challenges, and what a meaningful life looks like to you. From there, we help build a person-centered plan that reflects your values and priorities.

As things change over time, we're here to help you adapt — offering guidance, problem-solving support, and consistent communication. Whether you're navigating a new transition or managing everyday needs, your Case Manager is someone you can rely on for advocacy, collaboration, and long-term support.

"My case manager really listens. I feel supported, understood, and empowered to live my life the way I choose."

- Supported Person



To receive Waiver Case Management through Reach for Resources, you must be enrolled in one of the eligible waiver programs (DD, DD-CDCS, CADI, or BI) and live in either Hennepin or Ramsey County.

To get started:

1. Contact your county intake or social worker.
2. Request Reach for Resources as your Case Management provider.
3. Once approved, we'll connect you with a Case Manager and begin the planning process.

Not sure what steps to take? Give us a call! We're happy to talk through the process, answer your questions, and help you advocate for the services that are right for you or your loved one.

Learn more:
reachforresources.org/WCM

Learn more!



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5900 Green Oak Drive, Suite 303
Minnetonka, MN 55343

Nathan Orr
Director of Waiver Case Management

952-688-6323
norr@reachforresources.org



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